



June 11, 2020

To the Hale Ola Kino community,

I hope this message finds you healthy and safe. As you may have heard in the recent news about 3 COVID-19 positive cases of non-direct healthcare staff in 2 nursing homes, Hale Ola Kino continues to have **ZERO** confirmed or suspected cases of COVID-19 among its residents and staff.

Additionally, the state government is beginning to carefully reopen Hawaii's economy in stages. The health and safety of our residents and staff continue and will always be our top priority. From the start of the outbreak, we have carefully followed guidance from the Hawaii Department of Health (DOH), the Centers for Disease Control and Prevention (CDC), and the Centers for Medicare and Medicaid Services (CMS). There are no shortcuts to preventing the spread of COVID-19, and it's important that we continue to protect ourselves and support each other.

Here's how we will handle the coming weeks as Hawaii reopens:

- We will continue with visitor restrictions, unless of end-of-life situations.
- We will continue with the proper screening of all staff and visitors, including temperature checks.
- We will continue to be diligent in keeping COVID out of our community through on-going cleaning and disinfecting practices.
- We will continue to keep you apprised every step of the way.

We recognize how important visits and socialization are for our kupuna and their families. So, continue to connect with your loved ones through our video chats, telephone calls, and window waving. The residents are loving the attention and interaction with you, even if not in person. Meanwhile, I am working with One Kalakaua to inquire whether we will be able to support an outdoor garden visit with your loved one. Of course, masks and social distancing will be required. As more information comes available in how we navigate this, I will be sure to let you know.

Meanwhile, as Hawaii continues to open our economy, continue to practice social distancing, wear your mask, keep up with diligent hand washing and follow the CDC's recommendation to protect yourself and help prevent the spread in our community.

Our focus and priorities continue to be the protection, health and safety of our residents and associates. Thank you for the sacrifices you are making to protect our community and your loved ones. While not in the clear, we can all be optimistic about the future. If you have questions, please contact me at [kageyamajolene@haleolakino.com](mailto:kageyamajolene@haleolakino.com) or call at 808-983-4444.

Blessings and Aloha.

A handwritten signature in black ink, appearing to read 'Jolene Kageyama', with a large, stylized flourish extending to the right.

Jolene Kageyama

Administrator