



July 24, 2020

To the Hale Ola Kino community and ohana,

COVID UPDATE:

I hope this message finds you healthy and safe. As you may have heard in the recent news about additional COVID-19 positive cases in 2 nursing homes, Hale Ola Kino continues to have **ZERO** confirmed or suspected cases of COVID-19 among its residents and staff.

Additionally, Oahu has been reporting high infection rates - 60 new cases as of today. This is the highest of COVID positive cases since tracking in mid-March. Hale Ola Kino is continuing with:

- Visitor restrictions, unless end of life situations.
- The proper screening of all staff and visitors, including temperature checks.
- Being diligent in keeping COVID out of our community through on-going cleaning and disinfecting practices.
- Encouraging all staff to follow CDC and HOK's recommendations on safe practices while not at work.

We recognize how important visits and socialization are for our kupuna and their families. So, continue to connect with your loved ones through our video chats, telephone calls, and window waving.

Meanwhile help us stop the spread in our community by continuing to practice social distancing of 6 feet, wear your mask when out in public, remain diligent with proper hand washing, avoid large crowds, and follow the CDC's recommendation to protect yourself.

HURRICANE UPDATE:

As of most recent, we are tracking Hurricane Douglas which is now a Category 3 storm. It is located approximately 785 miles east of the Big Island. Based on the latest forecast, it is expected to weaken in strength through the weekend. However, it will

most likely continue to be a hurricane when it nears the islands. Hale Ola Kino will continue to closely monitor the storm and will operate business as usual with staffing schedules remaining the same.

The community is fully prepared for the storm with ample supplies, backup generator and staff. The safety of the residents and staff are the highest priority. We'll continue to update our website and our Facebook page with developments in the coming days. For more information or questions, you may contact our hospitality desk at (808) 983-4444.

Our focus and priorities continue to be the protection, health and safety of our residents and associates. Thank you for the sacrifices you are making to protect our community and your loved ones. If you have questions, please contact me at kageyamajolene@haleolakino.com or call at 808-983-4444.

Blessings and Aloha.

A handwritten signature in black ink, appearing to read 'Jolene Kageyama', with a stylized flourish at the end.

Jolene Kageyama

Administrator