



September 3, 2020

Dear Hale Ola Kino Residents and Resident Families,

Yesterday, 9/2/2020, it was reported to Hale Ola Kino that One Kalakaua Senior Living received confirmation that an individual at their facility tested positive for COVID-19. This individual is a resident of One Kalakaua (not Hale Ola Kino) and currently in isolation. Meanwhile, Hale Ola Kino continues to be **COVID free** of both its staff and residents.

As resident and associate safety is our top priority, we took swift and immediate action to ensure and mitigate the spread of the virus to our community. None of our residents nor our staff were in any contact with this positive case and Hale Ola Kino remains safe.

Additionally, a new federal regulation went into effect September 2, 2020, wherein certified Medicare and Medicaid nursing facilities must begin COVID-19 testing. Upon learning of this new requirement, the management and staff have been diligently getting ready with necessary training and protocols to undergo this new endeavor.

Starting September 2, CMS (Centers for Medicare & Medicaid Services) requires nursing homes to test residents, employees, vendors and volunteers for COVID-19 on a testing schedule that is determined by the overall COVID-19 infection rate in our county (Honolulu county). Depending on the level of the infection rate (or also known as 'positivity rate', the testing may be as often as twice weekly, or as infrequently as once a month). This testing schedule will vary throughout the month and month-to-month going forward, as our county positivity rate changes. We will be tracking our county's positivity rate and communicate any changes in our testing schedule.

That being said, at the date of the testing requirement of 9/2/2020, Honolulu county's positivity rate is 8.5%. This places us in the "Yellow" category wherein our staff will be testing once a week. Testing has begun, and as of the date of this letter, all staff tested have confirmed negative test results!

In this new requirement, residents are not required to undergo routine testing unless they exhibit signs and symptoms of COVID-19. Therefore, your loved ones will not be tested at this time.

We will continue to update you through our usual COVID-19 communication methods, as well as provide any additional infection control mitigation strategies as they develop.

Remember:

- Wash Hands
- Watch your distance (social distance at least 6 feet)
- Wear your mask

Help stop the spread and help us get our state into a low positivity rate. Stay at Home. Thank you for your understanding as we continue to navigate through these latest changes.

Regards,

A handwritten signature in black ink, appearing to read 'Jolene Kageyama'. The signature is stylized with a large initial 'J' and a long, sweeping horizontal stroke at the end.

Jolene Kageyama
Administrator