

Visitation Guidance Points

Starting Monday, November 29, residents will be able to enjoy more options for visits from family and friends. All visitors must adhere to **all** infection control practices.

Visits will be able to occur in designated visiting areas including: Resident Rooms, One Kalakaua Garden area, and 2nd floor Lanai. OUTDOOR GARDEN VISITS IS STILL THE PREFERRED METHOD OF VISITATION (*especially for unvaccinated residents and/or unvaccinated guests*); however, there is now indoor visitation.

Indoor visits will no longer be scheduled; however, we kindly request you notify us of your intentions to visit so that adequate staff is present for screening and the resident's roommate is not already having a visitor.

Regardless of how visits are conducted, all visitors must follow the core principles of infection control.

Core Principles of COVID-19 Infection Prevention

- **Screening:** Visitors who have a positive viral test for COVID-19, symptoms of COVID-19, or currently meet the criteria for quarantine, shall not enter the health center. HOK will screen all who enter for these visitation exclusions.
- **Testing/Vaccinations:** Regular/routine COVID-19 antigen testing will still be offered to indoor visitors prior to entry. Hale Ola Kino encourages all visitors to be vaccinated prior to entry.
- **Hand hygiene** – performed throughout the visit.
- **Face covering or mask and physical distancing** at least six feet between people.
- **Instructional signage** and proper visitor education on COVID-19 signs and symptoms, infection control precautions, other applicable health center practices (e.g., use of face covering or mask, specified entries, exits and routes to designated areas, hand hygiene) will be available.
- **Cleaning and disinfecting** high frequency touched surfaces in the health center often, and designated visitation areas after each visit.
- Appropriate staff use of PPE
- Effective cohorting of residents.
- Resident and staff testing conducted as required by local, state, and federal requirements.

MASKING:

- Visitors will be required to wear well-fitting mask upon entry regardless of vaccination status. (Hale Ola Kino will provide, if necessary.)
- Residents will wear mask, if tolerated.

WHERE VISITATION OCCURS:

- Visitation can occur in the following areas:
 1. One Kalakaua Garden Area
 2. Hale Ola Kino 2nd floor Lanai
 3. Resident's room (*If the resident's roommate is unvaccinated or who is immunocompromised, then, if possible, visitation should take place outside the resident's room. If the resident is unable to leave the room, Hale Ola Kino will permit in-room visitation while adhering to COVID-19 infection prevention core principles.*)
 4. Appointments will be required for garden visits.
 5. Indoor visits do not need an appointment; however, please alert the Hospitality Coordinator of your intentions to visit so that adequate staff is present for screening and the resident's roommate is not already having a visitor.

HOW VISITATION OCCURS:

1. Physical distancing should be maintained during the visit.
2. Guests will complete a 3-step screening process: Sign in at One Kalakaua's entry iPad kiosk outside, then a 2nd screen at the 2nd floor elevator lobby with one of the nurses. Once screened, guests will register at the hospitality desk kiosk, and then go straight to resident's room (or designated area of the visit). All visitors must sign out at the kiosk at the conclusion of the visit.
3. Hale Ola Kino will continue to offer regular COVID-19 antigen testing to its visitors prior to entry.
4. Hale Ola Kino encourages all visitors to be vaccinated prior to entry.
5. Visitors may not roam the halls but must go directly to the resident's room or designated visitation area.
6. For residents who are unvaccinated or immunocompromised (regardless of vaccination status), visits should be conducted in the garden or in the resident's room, if possible. For situations where there is a roommate and the health status of the resident prevents leaving the room, the health center will attempt to enable in-room visitation while adhering to the core principles of infection prevention.
7. Avoid large parties/gatherings. Due to the size of the community, Hale Ola Kino is unable to accommodate large numbers of visitors in the same space at the same time as physical distancing cannot be maintained.'
8. Children who are not able to adhere to infection prevention measures will not be permitted to visit (*e.g. face mask must be worn at all times, hand hygiene, and ability to read and follow signage*).
9. No eating/drinking during the visit.

QUARANTINE & TRANSMISSION BASED PRECAUTIONS:

- While Hale Ola Kino **DOES NOT** recommend visitation during this period, residents on quarantine may still receive visitors.
- Visitation will occur in the resident's room and the resident should wear a well-fitting facemask (if tolerated). Visitors will be required to wear appropriate PPE (provided by the community.)
- Visitors will be educated on the potential risk of visiting and precautions necessary to visit the resident. Visitors will follow and adhere to the core principles of infection prevention.
- Please coordinate this visit with our infection preventionist, Annabel Agcaoili.

INDOOR VISITATION DURING AN OUTBREAK INVESTIGATION:

- While it is safer for visitors **NOT** to enter Hale Ola Kino during a COVID-19 outbreak, visitors will still be permitted to visit.
- Visitors will be made aware of the potential risk of visiting during an outbreak investigation and will adhere to the core principles of infection prevention.
- Visits will occur in the resident's room.

LEAVING THE COMMUNITY/RESIDENT OUTINGS:

- Residents are permitted to leave the community.
- Upon return, residents will be screened and monitored for signs and symptoms of COVID-19.
- If the resident and/or family member reports a possible close contact to an individual with COVID-19, the resident will be tested regardless of vaccination status and placed into quarantine.
- If the resident develops signs or symptoms of COVID-19 after returning, they will be tested and placed into quarantine, regardless of vaccination status.
- If the resident is unvaccinated, Hale Ola Kino will test them with or without signs and symptoms of COVID-19 and be placed into quarantine.

COMPASSION/END OF LIFE VISITS:

- Visitors may visit any at time while continuing to follow core principles of COVID-19 infection prevention protocols.
- No large group gatherings in the same space at the same time as physical distancing cannot be maintained.