



January 2, 2022

UPDATE ON COVID-19

Happy New Year and Welcome 2022.

As we welcome yet another year of COVID-19 within our surrounding community with more than 3,000 daily cases, Hale Ola Kino continues to work diligently around-the-clock to keep both our residents and staff safe.

At this time, we continue to have no residents who test positive for COVID-19. However, despite our efforts, Hale Ola Kino has experienced its first employee infection.

Before the start of shift, a “boosted” staff member failed the entrance screening and subsequently tested positive for COVID-19. The staff member has been isolated and awaiting confirmation of a PCR test. Meanwhile, all residents and staff on duty have been tested and all are negative.

We are working closely with the state Department of Health and will keep you abreast of the situation.

Meanwhile, we understand that connection with family members is important. However, we respectfully request you refrain from a personal visit with your loved ones at this time. There are contactless visit options available to you and our wellness staff can assist you with that visit including video chats, emails and/or telephone calls. Remote visits are the preferred method and recommended safe way to show you care about protecting your loved ones until we can once again visit in person.

However, if you still plan to visit due to end-of-life or compassion visits, the in-door visitation guidelines remain and are reiterated below:

In-Door Visitation:

- ✓ Limit to 1 visitor/guest at a time over the age of 12.
- ✓ Visits will be limited to the resident room only.
- ✓ Visitors must wear mask and face shield.
- ✓ No gatherings in the elevator foyer. (*Due to space, only 1 person and 1 staff member may be present in the elevator foyer at one time.*)
- ✓ Visits will be staggered throughout the day so that everyone has an opportunity to visit their loved ones.
- ✓ Contact the hospitality coordinator at (808) 983-4444 to alert us the approximate date/time that you will be visiting.
- ✓ Once arrival to the One Kalakaua parking lot, please contact us for clearance to enter the building.

- ✓ Once cleared, then follow the standard procedure in completing the One Kalakaua iPad screening and proceed to the 2nd floor and complete additional screening.

Out-Door Visitation:

- ✓ This is still the preferred method of visitation.
- ✓ Contact the Activity department at (808) 983-4448 to schedule the garden visit.
- ✓ More than 1 visitor/guest at time (however, all will be subject to screening in the garden prior to the visit).

DO NOT come to the community if you are experiencing any of the Omicron and/or COVID-19 symptoms or you have been exposed to the virus.

Mahalo for your kokua as we all work together to keep our staff, residents and healthy and safe.

If you have any questions or concerns, please contact us at (808) 983-4444.

Warm regards,

A handwritten signature in black ink, appearing to read 'Jolene Kageyama', with a stylized flourish at the end.

Jolene Kageyama
Executive Director & Administrator